# REMOVING A PAPERCUT CLIENT

# For any device running a PaperCut Client



Scope of Disclosure	Internal Use only	٦,
Classification	Standard	T
Handling	Do not copy or transfer	1
Document Type	Guide	

# **Models Supported**

#### e-BRIDGE Next Series III

#### Colour

- e-STUDIO2020AC / e-STUDIO2021AC
- e-STUDIO2525AC / 3025AC / 3525AC / 4525AC / 5025AC / 6525AC
- e-STUDIO5516AC / 6516AC / 7516AC

#### Monochrome

- e-STUDIO2528A / 5528A / 6528A
- e-STUDIO7529A / 9029A

### e-BRIDGE Next Series II

#### Colour

- e-STUDIO2010AC
- e-STUDIO2515AC / 3015AC / 3515AC / 4515AC / 5015AC
- e-STUDIO5516AC / 6516AC / 7516AC
- e-STUDIO400AC / 330AC

#### Monochrome

- e-STUDIO2518A
- e-STUDIO5518A / 7518A / 8518A

### e-BRIDGE Next Series I

#### Colour

- e-STUDIO2000AC
- e-STUDIO2505AC / 3005AC / 3505AC / 4505AC / 5005AC
- e-STUDIO5506AC / 6506AC / 7506AC

### Monochrome

- e-STUDIO2508A / 3508A / 4508A
- e-STUDIO5508A / 7508A / 8508A
- e-STUDIO3508LP / 4508LP

### A4 Desktop Series III

### Colour

• e-STUDIO 409CP / 339CS

#### Monochrome

• e-STUDIO 409AS / 479S /409S

### A4 Desktop Series II

### Colour

• e-STUDIO 338CS / 388CS / 388CP / 389CS / 479CS

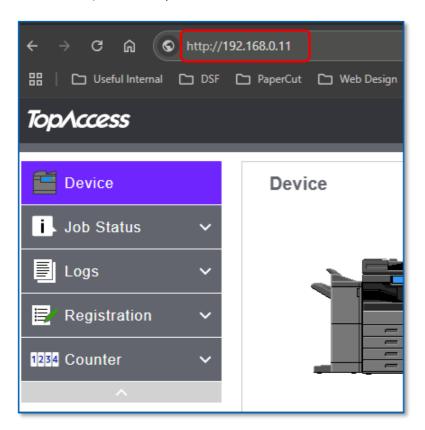
### Monochrome

• e-STUDIO 408S / 478S

Creator: EID Technical Page 3 of 6 Date: 4<sup>th</sup> July 2025

### In order to remove PaperCut from your device - eBN

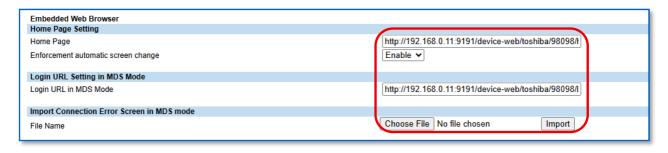
1. Browse to TopAccess via your machines IP address (192.168.0.11 example below, you use your IP address)



- 2. Login with your default password. This should be user: admin, password: 123456
- 3. Next go to Administration → Setup
- 4. Under General Setting you need to turn "External Cooperation Authentication" off from MDS Mode.



5. Next go to Administration → Setup → EWB and turn off home page setting and login URL setting or remove these entirely



- 6. Save settings.
- 7. You may need to remove users from User Management → User Accounts. Depending on the client version you are running

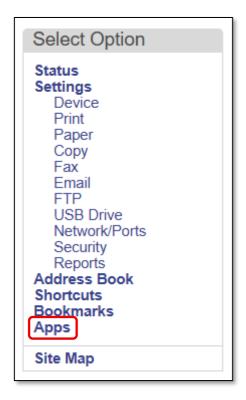
Creator: EID Technical Page 4 of 6 Date: 4<sup>th</sup> July 2025

## In order to remove PaperCut from your device - Desktop

1. Browse to the Embedded Web Server via your machines IP address (10.61.240.38 - example below, you use your IP address)



2. Front the side menu, click on [Apps]



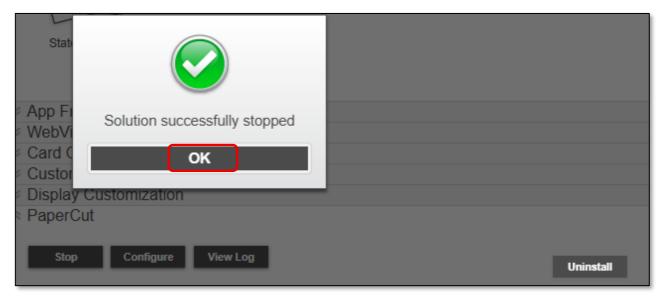
3. Browse to the PaperCut App



### 4. Click on the PaperCut App



5. Click on Stop and then press on OK



6. If never using again you can also Uninstall here



Note: this must be removed from desktop device PRIOR to taking it off site. Otherwise, a factory reset will be required as the app will continue to look for the previous PaperCut Server setup.