FINDING YOUR TCPIP ADDRESS

All current A4 and A3 Toshiba devices

Purpose

This guide outlines the different methods to recover the IP address of a Toshiba device.

To keep this document uniform, it will focus on printing pages from your printer / MFD that will show all of your device's network information.

Models Supported

A4 Desktop Series I
Colour
e-STUDIO 305CS / 305CP
Monochrome
e-STUDIO 385P / 385S / 525P
A4 Desktop Series II
Colour
e-STUDIO 338CS / 388CS / 388CP / 389CS / 479CS
Monochrome
e-STUDIO 408S / 408P / 409S / 409P / 478S / 528P
e-BRIDGE Next Series III
Colour
e-Studio 2020AC / 2525AC / 3025AC / 3525AC / 4525AC / 5525AC / 6525AC
Mono
e-Studio 2528A / 5525A / 6528A
e-BRIDGE Next Series II
Colour
e-Studio 2010AC / 2515AC / 3015AC / 3515AC / 4515AC / 5015AC / 5516AC / 6516AC / 7516AC / 330AC / 400AC
Mono
e-Studio 2518A / 5518A / 7518A / 8518A
e-BRIDGE Next Series I
Colour
e-Studio 2000AC / 2505AC / 3005AC / 3505AC / 4505AC / 5005AC / 5506AC / 6506AC / 7506AC
Mono
e-Studio 2508A / 3508A / 4508A / 3508LP / 4508LP / 5508A / 7508A / 8508A

Finding your IP Address
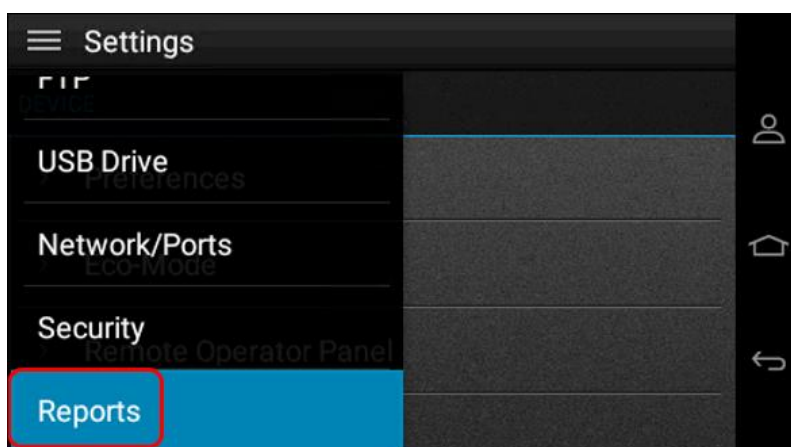
A4 Desktop Series II

1. The device's IP Address will normally be set on Run up, and will appear at the top of the screen as shown below
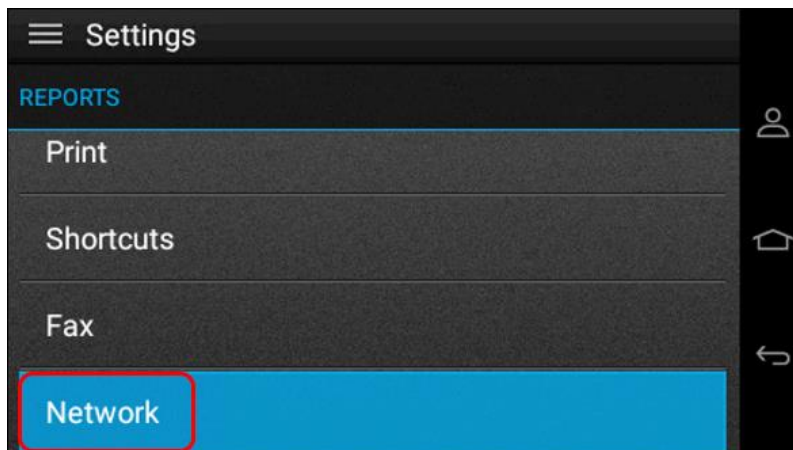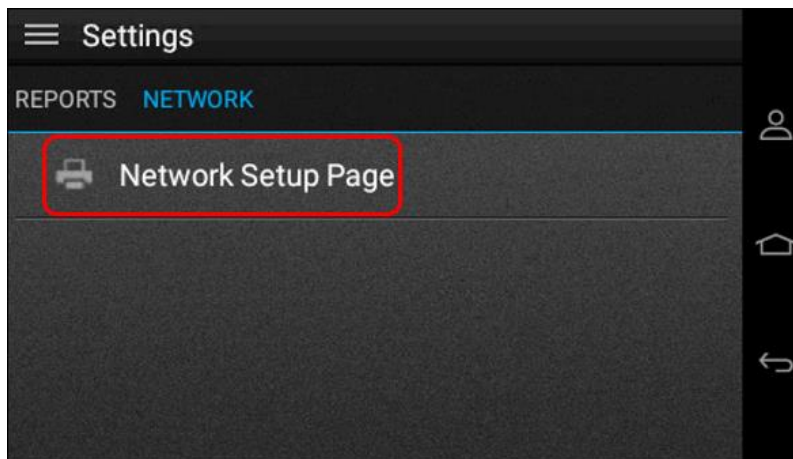

2. To print a Network report, press "Settings"

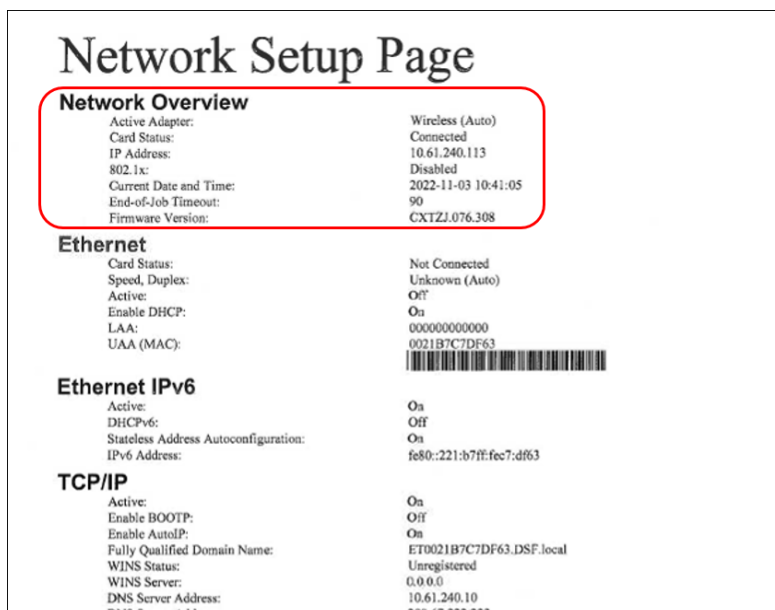3. Scroll down until you see "Reports" and select

4. Then scroll down until you see "Network", and select

5. Then print a "Network Setup Page"

6. Network Setup Page sample below (If not connected to Network, this will not be shown)
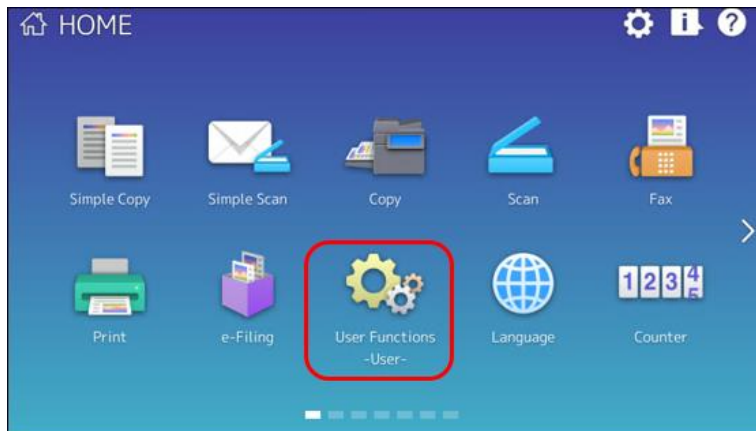
A4 Desktop Series I

1. Similar to A4 Desktop Series II devices, the IP Address on A4 Desktop Series I models is displayed on the top of the screen

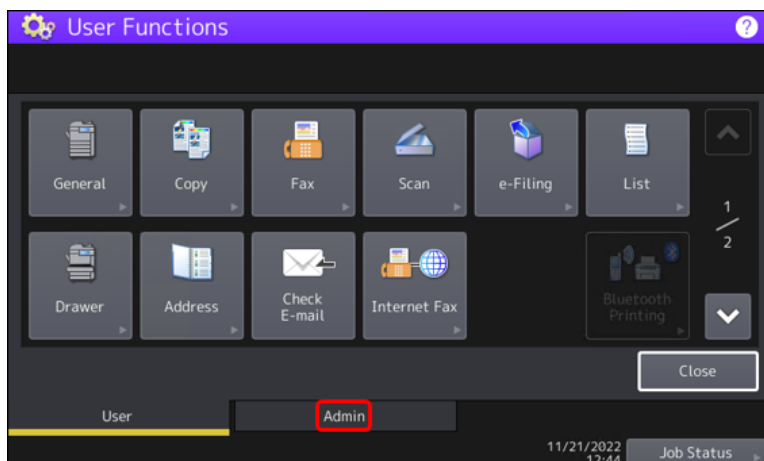2. Press the "Menu" button on the bottom right-hand corner

3. Scroll down to "Reports" and enter menu

4. Choose "Network Report" and then "Print Network Report"

5. These reports are identical between all A4 Desktop Series I and Series II models.
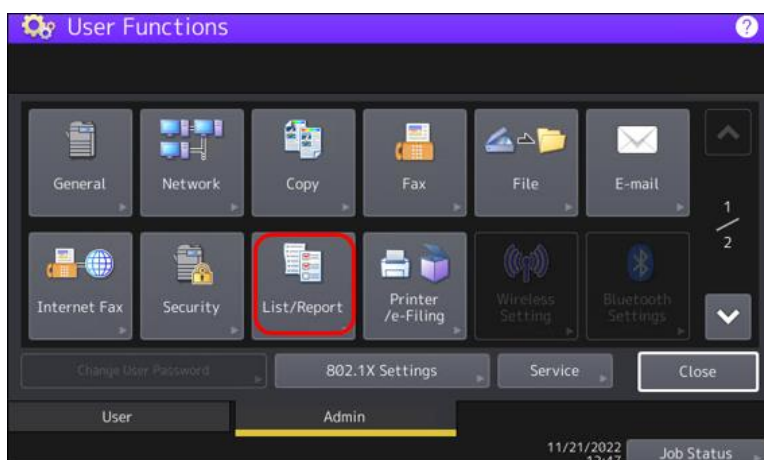
eBN I & II Models

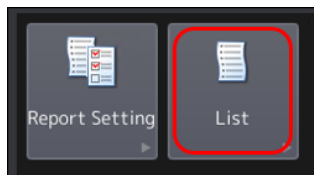1. From the Control Panel, press "User Functions User"

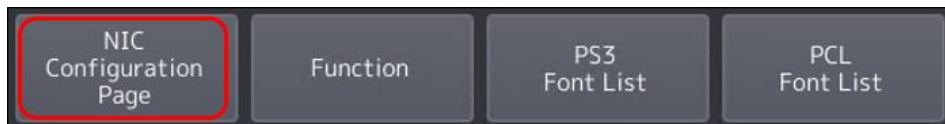2. Press the "Admin" tab at the bottom. Login with the default password of "123456"
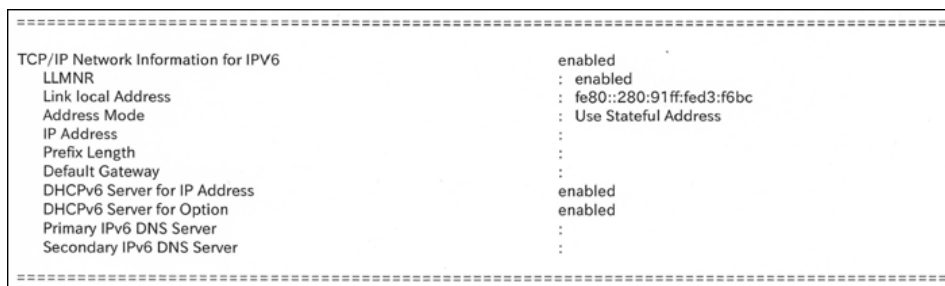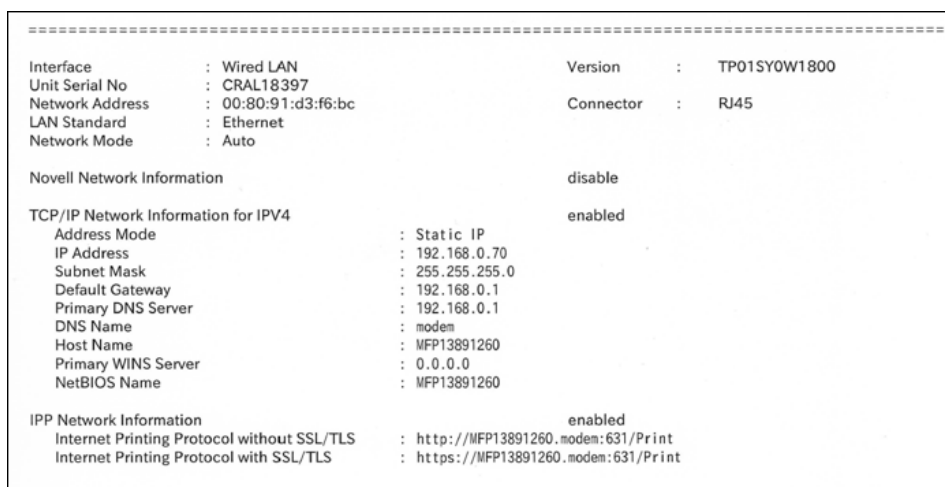

3. Choose "List/Report"

4. Under "List/Report" choose "List"
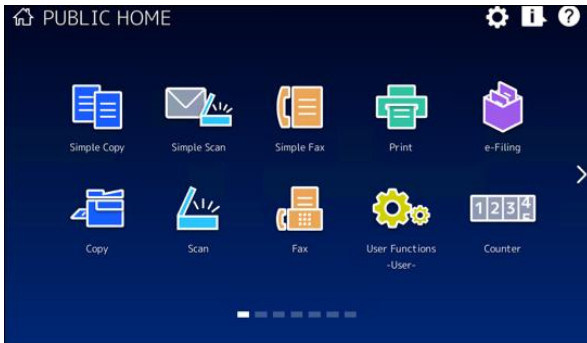

5. Choose "NIC Configuration Page"

6. This will give you the print-out below


```
===============================================================================================
Interface              :  Wired LAN                    Version        :    TP01SY0W1800
Unit Serial No         :  CRAL18397
Network Address        :  00:80:91:d3:f6:bc            Connector      :    RJ45
LAN Standard           :  Ethernet
Network Mode           :  Auto

Novell Network Information                             disable

TCP/IP Network Information for IPV4                    enabled
      Address Mode               :  Static IP
      IP Address                 :  192.168.0.70
      Subnet Mask                :  255.255.255.0
      Default Gateway            :  192.168.0.1
      Primary DNS Server         :  192.168.0.1
      DNS Name                   :  modem
      Host Name                  :  MFP13891260
      Primary WINS Server        :  0.0.0.0
      NetBIOS Name               :  MFP13891260

IPP Network Information                                enabled
      Internet Printing Protocol without SSL/TLS  :  http://MFP13891260.modem:631/Print
      Internet Printing Protocol with SSL/TLS     :  https://MFP13891260.modem:631/Print
===============================================================================================
```

```
===============================================================================================
TCP/IP Network Information for IPV6                    enabled
      LLMNR                                    :  enabled
      Link local Address                       :  fe80::280:91ff:fed3:f6bc
      Address Mode                             :  Use Stateful Address
      IP Address                               :
      Prefix Length                            :
      Default Gateway                          :
      DHCPv6 Server for IP Address             enabled
      DHCPv6 Server for Option                 enabled
      Primary IPv6 DNS Server                  :
      Secondary IPv6 DNS Server                :
===============================================================================================
```

eBN III Models

Exactly the same steps as eBN I and II models, only the icons have been updated

If you have a Secondary NIC setup, this will be shown as in the print-out below. Example of eBN III NIC Configuration page