

# SCAN TO FOLDER SMB CHANGES

**Windows 11**



Scope of Disclosure	Public
Classification	Standard
Handling	Do not copy or transfer
Document Type	Guide

## Device List

e-BRIDGE Next Series III	
Colour	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2020AC / e-STUDIO2021AC</li> <li>▪ e-STUDIO2525AC / 3025AC / 3525AC / 4525AC / 5025AC / 6525AC</li> <li>▪ e-STUDIO5516AC / 6516AC / 7516AC</li> </ul>	
Monochrome	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2528A / 5528A / 6528A</li> <li>▪ e-STUDIO7529A / 9029A</li> </ul>	
e-BRIDGE Next Series II	
Colour	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2010AC</li> <li>▪ e-STUDIO2515AC / 3015AC / 3515AC / 4515AC / 5015AC</li> <li>▪ e-STUDIO5516AC / 6516AC / 7516AC</li> </ul>	
Monochrome	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2518A</li> <li>▪ e-STUDIO5518A / 7518A / 8518A</li> </ul>	
e-BRIDGE Next Series I	
Colour	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2000AC</li> <li>▪ e-STUDIO2505AC / 3005AC / 3505AC / 4505AC / 5005AC</li> <li>▪ e-STUDIO5506AC / 6506AC / 7506AC</li> </ul>	
Monochrome	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2508A / 3508A / 4508A</li> <li>▪ e-STUDIO5508A / 7508A / 8508A</li> <li>▪ e-STUDIO3508LP / 4508LP</li> </ul>	

## Normal Procedure to Scan to the MFD's File Share

To access files stored on the MFD hard drive you will need to know the IP address of the MFD.

### Finding the MFD IP Address:

1. Go to printer control panel
2. Enter 'User Functions - User'
3. Press the 'Admin' Tab
4. Enter the password (default is 123456) and press OK
5. Press 'Network'
6. Press 'IPV4'
7. The IP address will be displayed.

Follow the instructions based on your operating system. In the examples, the MFD IP address used is 192.168.1.10  
When following the steps, replace this with your MFD IP address

### Windows:

1. Click on 'Start' or the
2. Type in your printers IP address using the convention "Ip address" and press 'Enter'.
3. Also please note this may not work if the SMB rejects the access to MFD file share due to guest login access – see troubleshooting guide at the bottom of this guide
4. Double click on the folder called 'file\_share' to access the files, or right click on the folder and select 'map network drive' to have a permanent link

### Apple Mac OS X:

1. Open 'Finder'
2. Click 'Go'
3. Select 'Connect to Server...'
4. Enter 'smb://192.168.1.10/file\_share'
5. Press 'Connect' (click the '+' to save it as a favourite server) or create a desktop alias of the share
6. The files stored on the MFD hard drive will be displayed

## Windows 11 Procedure to Scan to the MFD's File Share

To access files stored on the MFD hard drive you will need to know the IP address of the MFD.

Some slight changes to Windows 11 will not allow you to use the admin account to login to the printer, it is assumed this is now a local account

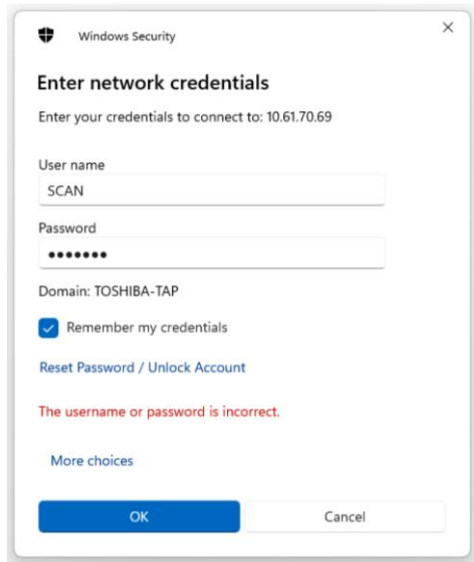
In order to get to the file\_share folder follow this procedure:

1. Please log in via the printers IP address as admin user

The screenshot shows the 'Network - SMB' configuration window. The 'SMB' section is active, showing settings for SMB Server Protocol, SMB 1.0 Support for Server, SMB 1.0 Support for Client, Restriction, NetBIOS Name, Logon, Primary Domain Controller, Backup Domain Controller, Logon User Name, Password, Primary WINS Server, Secondary WINS Server, and Host announcement sending of super sleep mode. The 'Authentication of SMB Server' section is highlighted with a red box, showing 'Guest Logon' set to 'Disable', 'User Name' set to 'SCAN', and 'Password' set to '\*\*\*\*\*'. The 'Save' button is also highlighted with a red box.

2. Next go to Administration → Setup → Network → SMB
3. Here go to Authentication of SMB Server
4. Disable the Guest Login, and give it a name and password
5. Click on Save to save the changes you made
6. Now follow the same procedure as above to Map to your Network drive

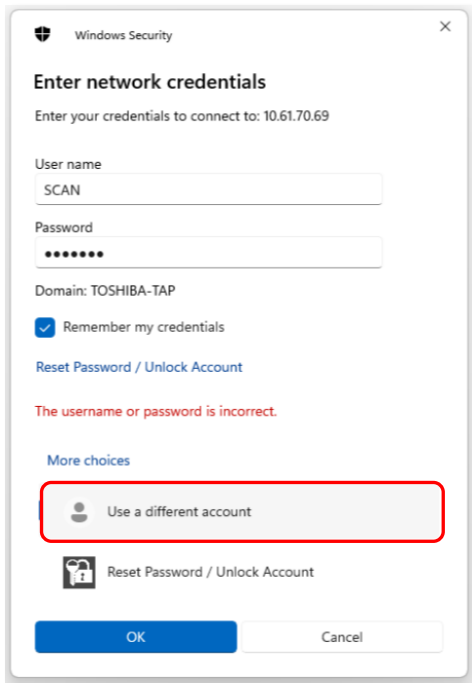
7. Login with Scan and the password inputted above. Where you were logging in with Admin and 123456 previously
8. Ensure you check “Remember my credentials” so you don’t have to log in each time



9. This will now add the scan folder back to your desktop.

## Troubleshooting

1. You may have an issue where previous login settings are retained by Windows



2. Here click on More Choices → Use a different account. This will then allow you to use the account you have just setup in SMB, with the Password.
3. Don't use an exiting login name, or this will also stop the scan from working.