

**TOSHIBA**

# FMAudit

## Automated Toner Delivery & Device Reporting

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- > FMAudit is an **easy to use** software application that monitors your printer usage and collects data for reporting
- > You and Toshiba can be **directly notified** when your print devices are **low on toner** so new toner can be automatically ordered and delivered
- > **Accurate meter readings** are sent in real time, freeing you from the burden of manual collection
- > Onsite and **remote performance reports** allow you and Toshiba to position your print devices in the best location
- > **Safe and secure**, FMAudit auto-detects printers and communicates via a secure cloud environment using industry best practice protocols



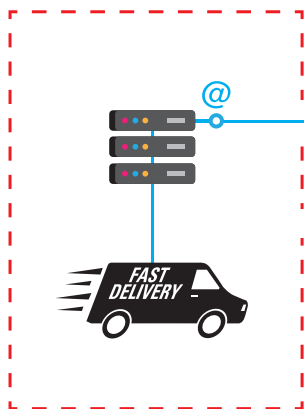
# OVERVIEW

FMAudit is device monitoring software that reports MFD and printer information to Toshiba. This information is used to:

- provide accurate counter readings for the billing period
- monitor consumable usage for automated toner management

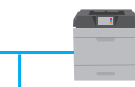
Once FMAudit is installed it will search the network for printers and send data detects your devices

## TOSHIBA Dispatch



## Customer Managed Site

FMAudit Onsite



- ✓ Installed
- ✓ Connected to network
- ✓ Operational

Toner Low

## Other information

Notifications will only be received by Toshiba when a device is connected to the network, operating correctly and FMAudit is successfully reporting data back to the Central Server.

To view a white paper, FAQ and How to guides please visit [www.toshiba-business.com.au/support/fm-audit](http://www.toshiba-business.com.au/support/fm-audit)

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## Safe and secure

Toshiba can configure a weekly report to let you know if a device is no longer active within FMAudit. It is important to reply to these emails so the support team can assist technically, or update the system to change the device status or the configuration.

FMAudit Onsite reports collected information using HTTP and HTTPS to the Toshiba FMAudit Central Server.

FMAudit uses SNMP to collect information from detected devices. IP address ranges can be specified from the FMAudit server, or from FMAudit Onsite.

For more information please contact Toshiba via:  
[www.toshiba-business.com.au/company/contact-us](http://www.toshiba-business.com.au/company/contact-us)