

# TOSHIBA ONE

Your technology partner of choice

## Managed Technology Services

### Core Desktop

#### Key Features

##### Enterprise Class Solution

Encompassing more than just anti-virus, our solution supports full end point security

##### Proactive Approach

Comprised of advanced technologies that can detect and deploy the latest security patches and let us know which PCs have missing patches

##### Comprehensive Data Protection

An affordable solution to protect and restore your PC with all of your important documents and files, in the event of a device failure or disaster

##### Transparency via Detailed Reporting

#### Benefits of Our Core Desktop Solution:

- > **Leverage Our IT Expertise and Experience!** You and your employees have more important things to focus on, and the ongoing safety and security of your PCs shouldn't have to be one of them.
- > **Reduce Operating Costs** One security incident or an unpatched desktop can stop your employees from being 100% productive, which will affect your bottom line. By removing this risk, it will save you money!
- > **Protect Your Company's Critical Assets and Information:** We will ensure that all of your Microsoft applications and platforms, as well as your 3rd Party applications remain up to date with the latest patches.
- > **Keep Employees Protected and Safeguard Their Important Data Files:** With our Managed Backup solution we can recover your missing information, or restore your data to a new laptop and get you back up and running in no time



TOSHIBA

TOGETHER  
INFORMATION

## DEVICE LIFE CYCLE MANAGEMENT



### Why our clients choose our Core Desktop Solution

- > **Peace of Mind:**  
Prefer to leverage our IT expertise to ensure their PCs are:
  - Continually protected against viruses and malware attacks and that the AV software will never expire or be out of date
  - Continually kept up to date with the latest Microsoft and 3rd Party security updates and software patches to protect against security breaches and vulnerabilities
  
- > **Reduce Risk & Maintain Productivity:**  
Our Managed Backup solution will reduce risk by preserving critical data and maintaining productivity levels through quick recovery and restore in the event of user error, system failure or disaster
  
- > **Transparency & Accountability:**  
Through 24x7 monitoring of your workstation environment and comprehensive reporting, we are committed to providing you with the latest performance metrics

After a major loss of business data, only 6% of businesses will survive long term!

- Source: DATAPRO

95% of small and midsize businesses have an anti-virus installed, but 74% still experienced attacks last year!

Call TOSHIBA Today for a Custom Quote on  
1300 794 202

Features	
<b>Essential IT Support</b> <ul style="list-style-type: none"> <li>&gt; 24/7 Essentials Monitoring</li> <li>&gt; Software &amp; Hardware Reporting</li> </ul>	<b>Included</b>
<b>Managed Anti-Virus</b> <ul style="list-style-type: none"> <li>&gt; AV Monitoring</li> <li>&gt; AV Updates</li> <li>&gt; Threat/Status Reporting</li> </ul>	<b>Included</b>
<b>Managed Patch</b> <ul style="list-style-type: none"> <li>&gt; Windows Patch Management</li> <li>&gt; 3rd Party Application Patch Management</li> <li>&gt; Patch Status Reporting – Successful/Missing/Failed Patches</li> </ul>	<b>Included</b>
<b>Managed Workstation Backup</b> <ul style="list-style-type: none"> <li>&gt; Backup Management and Monitoring</li> <li>&gt; Backup Success and capacity reporting for peace of mind</li> </ul>	<b>Included</b>
<b>Managed Service Desk (optional)</b> <ul style="list-style-type: none"> <li>&gt; Unlimited Remote Service Desk Support</li> <li>&gt; Trending and Reporting Information</li> <li>&gt; Capacity/Status Reporting</li> </ul>	<b>\$20/user /month</b>
<b>Managed Mobile (optional)</b> <ul style="list-style-type: none"> <li>&gt; Mobile Management, support and reporting</li> </ul>	<b>\$8/device /month</b>
<b>Managed Vulnerability scanning (optional)</b> <ul style="list-style-type: none"> <li>&gt; Monthly Vulnerability Scan &amp; Compliance Reporting</li> </ul>	<b>\$7/IP /month</b>

**Starting at \$20 per user**

Toshiba (Australia) Pty Ltd

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