

Key Clients



Managed Solutions

Toshiba Australia plays an integral part in Toshiba's Global efforts to deliver innovative solutions to a rapidly changing market.

Toshiba's Managed Solutions provide customers with enhanced solutions and methodologies to assist in expenditure reduction, work flow improvements, increases in productivity and help with the management of complex environments. Our team of industry specialists will guide your organisation through the stages of consultation, planning, implementation and change management.

We know that ultimately our success is connected and dependent on the success of our business partners and the health of the larger community in which we all live and work. Toshiba would like the opportunity to partner with you, to help enhance your business and assist you with your organisation's success.

Contact us today and let us demonstrate how we can assist you.

Contact Us

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MANAGED SOLUTIONS

Cloud
 Mobile
 Archiving
 Workflow
 Sustainability
 Cost Recovery
 Management



Cloud Integration

We can assist with the integration of new or existing equipment combining processes and workflows to ensure you have an end-to-end solution. This makes it simpler for your users to get information on and off your cloud services.

- Scan-to-cloud: scan your documents directly to the cloud at the device.
- Print-from-cloud: allows your users the ability to select and print a document at the device.
- Workflow-to-cloud: integrate your current document workflows and create scripted automation that will intelligently send documents to the correct location in the cloud, in the correct document format.
- Single-Sign-on-Support : Minimal authentication required to connect to your cloud service, when used in conjunction with a Toshiba supported card authentication solution.



Mobile Device Support

Toshiba has a wide range of solutions to ensure a best fit for your organisations mobile printing, scanning and authentication requirements. As mobile applications and devices continue to grow, let Toshiba enhance your user's experience.

- Print from Mobile Device: with solutions supporting the majority of mobile operating systems. Users are able to easily select a document on their portable device and print to a selected output device, or to a secure release output queue.



Archiving (Electronic)

Regulatory constraints cause large headaches for organisations, requiring the need to archive large amounts of documents. We can help you implement cost-effective electronic archiving solutions to decrease the need to store large amounts of physical documents whilst assisting in reducing the staff workload that this can create.

- High speed scanning
- Automated document analysing
- Integration with Electronic Document Management systems (EDMs)



Workflows

Toshiba's team of specialists will work with you to investigate current manual workflows and implement automation strategies, smart forms processing, variable data output and more, to help deliver

- Reduced human errors
- Lower staff workload
- Improved regulatory compliance
- Improved efficiency
- Variable Data Output
- Electronic Forms Processing

"Toshiba offered in our opinion the most cost effective and advanced technology solution for Tara's needs.

This managed to reduce the total print fleet by approximately a quarter"

Paul Ryan, Business Manager
Tara Anglican School for Girls



Sustainability

As part of the Corporate Policy of Toshiba, we are able to demonstrate our commitment to sustainable practices through our Environmental Policy. Our efforts, encompass effective utilisation of resources, strengthening of the control of chemical substances, development of environmentally conscious products, and recycling of end-of-use products. These activities are underpinned by environmental accounting, environmental audits, environmental education and furthermore, a proactive approach to the disclosure of environmental information.

Toshiba supplies solutions that strongly target paper waste/output reduction. We assist our customers with forming strategies, implementing user change behaviour and providing reporting tools to assist organisations in becoming more environmentally friendly. Toshiba is committed to working with its customers to adhere to their corporate responsibility program and further improve on measurable indicators.



Cost Recovery

Professional, Educational and Public Library organisations providing resources to clients or end users, often have a requirement to recover the associated costs. Toshiba supports a variety of integrated cost recovery solutions, to ensure that you get the best solution for your needs. From simple print, copy, fax, scan cost recovery solutions to phone, courier, sundries and more. Our solutions will ensure you can recover required expenses, integrate with current systems and also integrate with your current card type, to reduce the total cost of implementation.



Management

How much staff time is spent, managing consumable supplies, device availability, training users and supporting your networked devices? Toshiba's proficient National Call Centre, operated and staffed within Australia, can provide varying levels of support for your organisation with SLA's customised to your individual requirements.

On-site software provided by Toshiba can assist with automated notification of loss of device functionality, preventative maintenance, consumables levels and more. Our team is ready to support you, giving your staff more time to concentrate on your core business.